

# A4E concept pilot\_High Street update

## Auckland City Centre Advisory Board

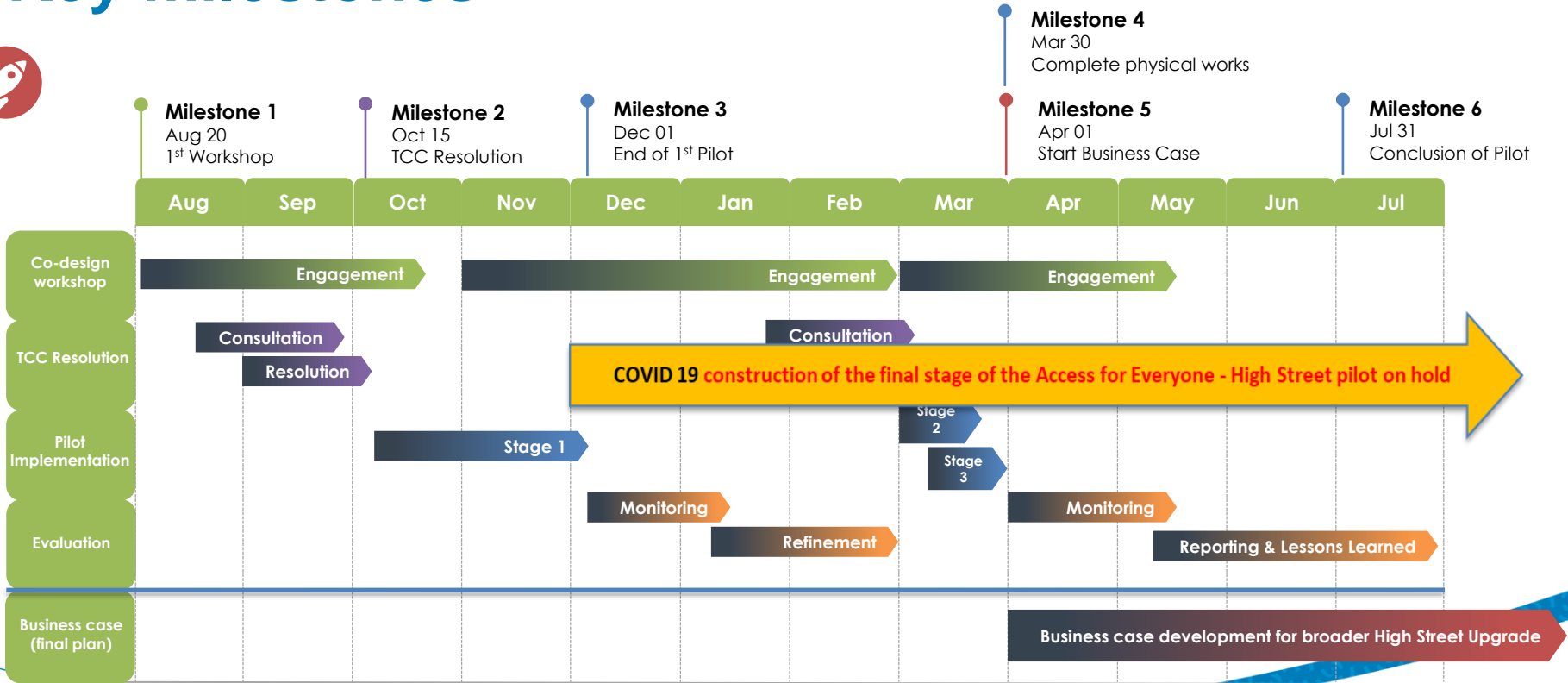
March 2020

High Street is part of the City centre laneway circuit: work is focused upon the building of a stronger North-South connection.

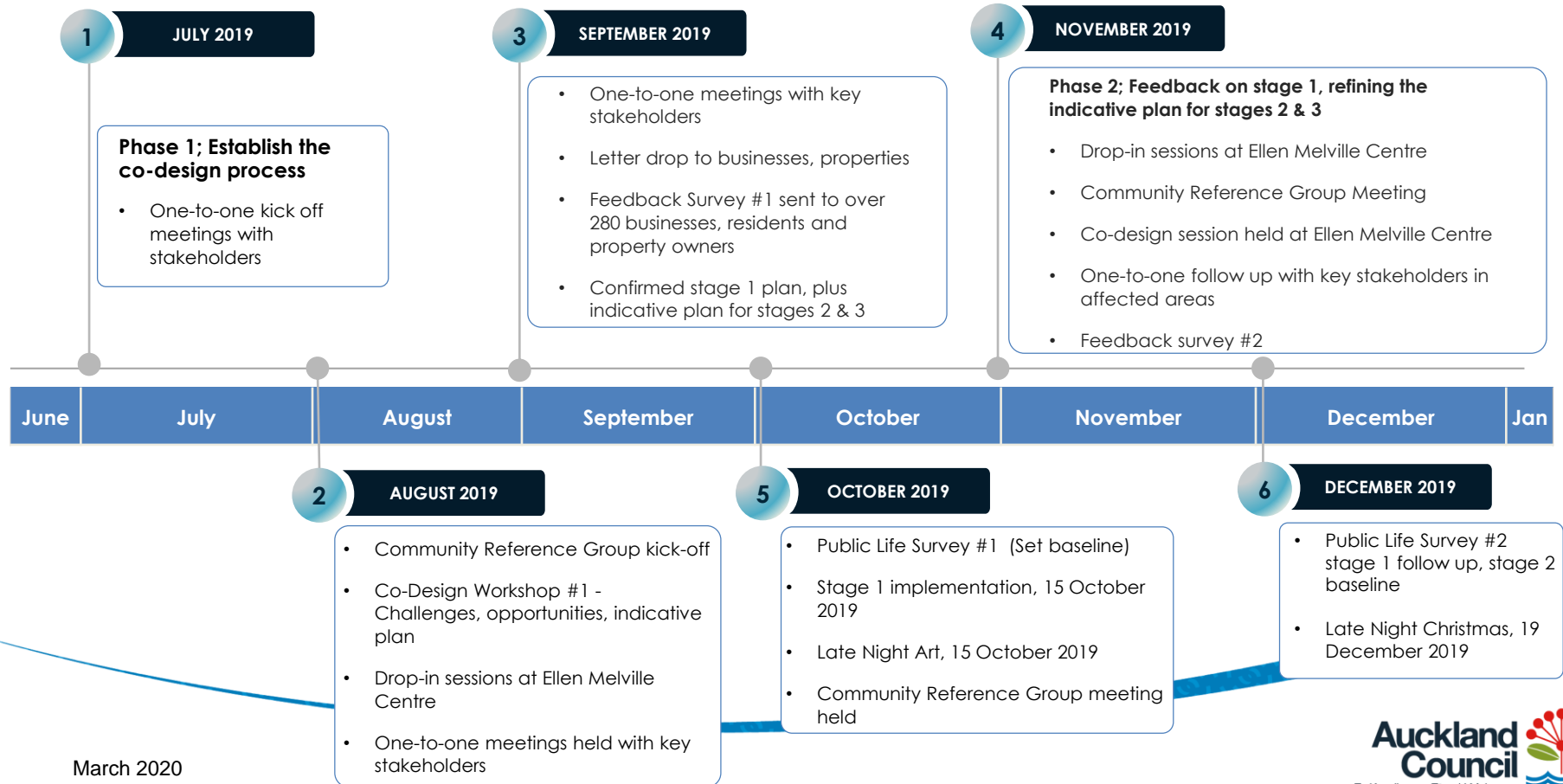
By shifting High Street from a car-dominant environment through the repurposing of space given over to parked cars, wider footpaths will develop and create a sense of place with green infrastructure.



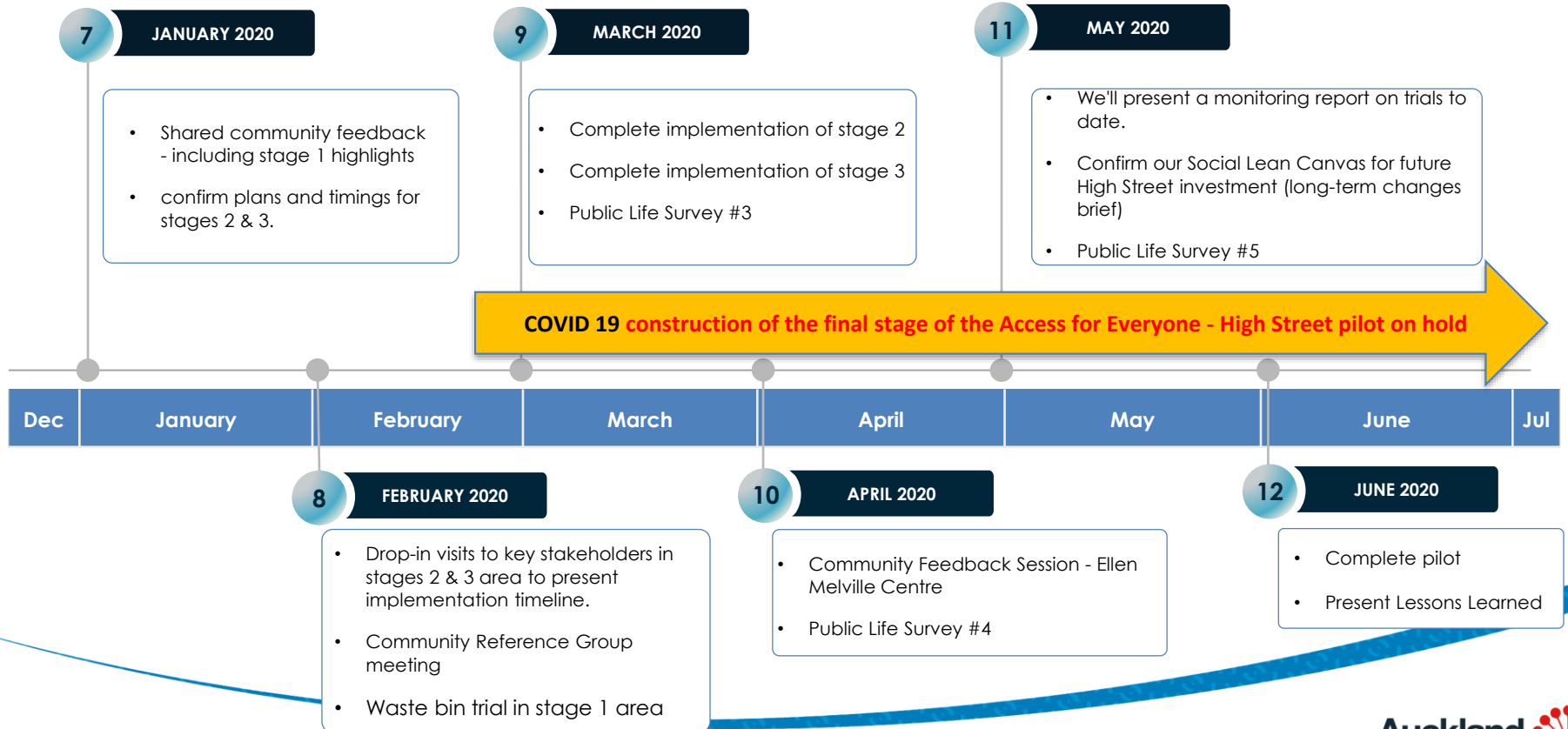
# Key milestones



# Summary co-design engagement timeline



# Co-design engagement timeline continued



March 2020

# How the community have input



Email broadcast to 300+ businesses, property owners and residents in the High Street District



25+ questions via feedback surveys sent to High Street District community



56 one-to-one meetings



30+ emails received via High Street District email and direct to the project team



7x 2-hour drop in sessions at Ellen Melville Centre



Plus letter drops, phone calls and social media posts



5 community reference group meetings



2 co-design sessions at Ellen Melville Centre

# Key themes raised during phase 1 engagement

- Strong overall support for project and in principle support of indicative design for all stages.
- People were generally supportive of providing more space for pedestrians and trialling the changes to on-street car parking.
- People would like to see more and better loading capacity along the street; including the potential for private business loading provision.
- There needs to be better enforcement and monitoring the of use of parking and loading.
- The aesthetics and general look and feel are very important; it must be good quality to suit the area.
- Adding greenery as part of the trial was desired by both businesses and residents.
- Rubbish collection and rubbish pinch points along the street was raised by many businesses. People would like to see operational and design trials as part of the pilot.
- Construction and installation disruption is a concern to businesses.
- Communications and marketing support on the changes is important, encouraging visitation to the area.
- Maintaining access to buildings for tradespeople and future works is important.

# Keep calm and courier on!



The Pilot has repurposed parking bays on the eastern side of the street; delivering goods is now super easy.

We have effectively transitioned the on-street-parking to loading zones and pick-up / drop-off areas.

Before these changes, vans would circle around the block, park a long way away, or even pull up on the footpath.



# Let's kick waste to the kerb!



The rubbish on the footpath has been an issue for a long time. We've been working collaboratively with Council's Wates Solutions and their partners to trial a new way of addressing it. If successful we will look to roll this out in other areas of the pilot.

# More feet for High Street!



Historically the street has been dominated by cars.

Now the focus is about 'manaakitanga', a place where people feel welcome and consequently move towards.

# Don't just take our word for it!

"I'M A MASSIVE FAN... IT'S ALWAYS GOOD TO NOT HAVE TO BE SUPER CONSCIOUS OF DODGING PEOPLE ON THE FOOTPATH"



TOMMY TUNG | ALCHEMY EQUIPMENT

"IT FEELS LIKE THE CITY IS RETURNING HIGH STREET TO THE ORIGINAL COMMUNITY PRIDE THAT WE USED TO HAVE"



JO MCCOLL | UNITY BOOKS

"IMMEDIATELY, THE FIRST DAY OF HAVING WIDER FOOTPATHS, WE HAD PEOPLE COME INTO THE STORE WHO HAD WALKED PAST EVERY DAY WITHOUT NOTICING US."



BEAU JEFFRIES | TRAINERS

# Forward view - Key dates planned Mar/Apr



Task Name	Duration
Stage 2A - Vulcan Ln to Freyberg Pl	2 nights
Stage 2B - Freyberg Pl to Durham St Est	2 nights
Stage 2 Planters	1 night
Public Life Survey #3	1 Day
Stage 3A - Durham St Est to Little High St	2 nights
Stage 3B - Little High St to Victoria St	2 nights
Stage 4 - High St / Shortland St, East Side (10m)	1 night
Public Life Survey #4	1 Day

COVID 19 level 4 construction of the final stage of the Access for Everyone - High Street pilot on hold.

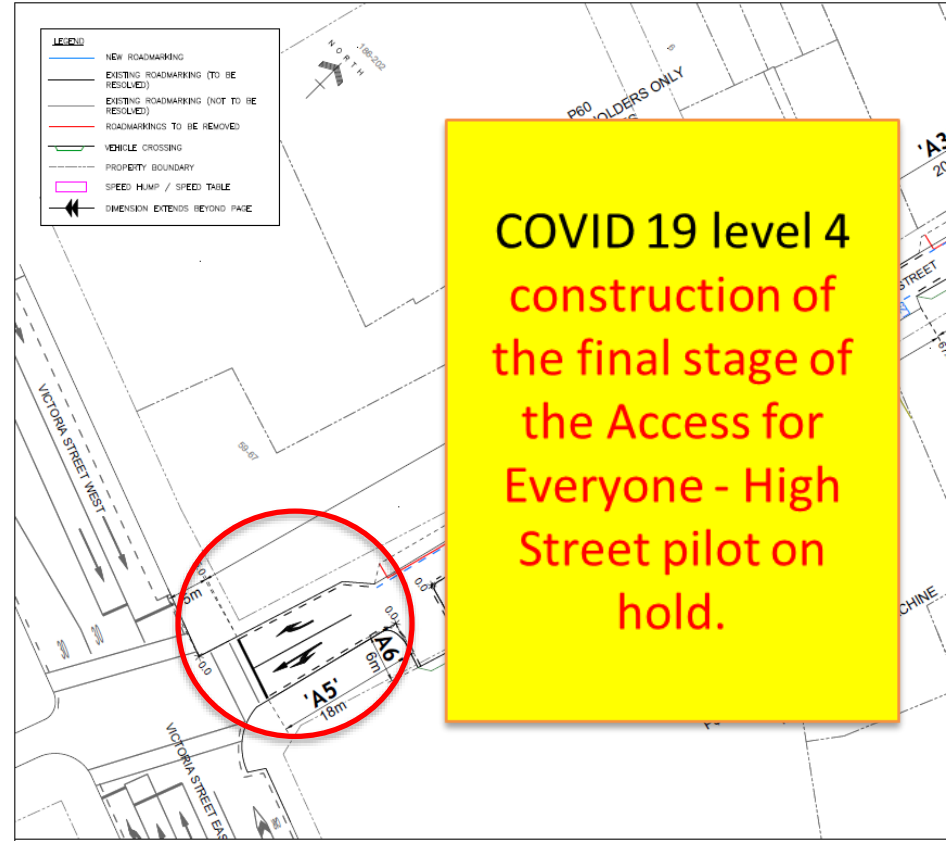
# But wait there's more...

Based on the ongoing feedback from business in the Stage 3 area regarding the limited loading available. We are planning to undertake a further TCC amendment making recommendation for the removal of the right hand turn into Victoria St.

This would allow the space to be repurpose as loading.

There are wider City centre advantages for this change, given over 200 vehicles per day make this turn.

- Supports bus prioritisation on Victoria Street.
- Work underway, led by AT for the A4E Pilot Programme (specifically Queen Street Pilot as referenced in Planning Committee).
- CRL Closure of Victoria St in Jan 2021



# Issues and risks



Risk ID	Description (*)	Mitigation Strategy	Flag (*)
12575	Impact of on-street parking removal to local businesses	High level of stakeholder engagement; impact monitoring and evaluation; re-establishment of spaces if their removal proves unsuccessful	Amber – At Risk
12576	Change management	Engage professional services who are expert in stakeholder engagement, strategy development, delivery of change initiatives and research, insight development and evaluation to develop effective change programmes	Green - On Track
12975	Loss of AT parking revenue from High Street	AT parking revenue will be affected due to the proposed changes to High Street kerbside parking; Improvements to Victoria Street car park to be included in scope to help increase usage of the parking building and offset potential revenue loss	Green - On Track
Issue 14000	Petition against removal of on street parking in Stage 3	A petition has been received from the owner of a local business, protesting the removal of on-street parking outside his cafe. The petition has 100 signatures of customers visiting the area.	Amber – At Risk
12475	TCC resolution for parking space removal	Engage a traffic engineer to produce the report; provide additional impact studies and evidence to support the report prior to submission the TCC for approval	Closed
12973	Timeframe for obtaining resource consent	Early pre-application engagement, planning checks and lodgement of application as soon reasonable practicable.  (Planning advice, no resource consent required)	Closed
12474	Procurement of services	Use existing council suppliers where possible; early information gathering and engagement	Closed
13442	COI declaration received from supplier	Next stages of works will be open tendered	Closed

# Thank you

March 2020