

## **City Centre Residents Group (CCRG) Meeting 6 June 2017, 6pm – MINUTES**

AKL Central Library, Te Marama Room

**Present:** Noelene Buckland (C), Adam Parkinson (C), Stephen Greenfield (C), Ardeth Lobet (C), Tim Hannah (M), Audrey van Ryn (M), David Hofer (M), Mik Smellie (M)

**Guests:** Murielle Calmé, Clive Harvey, Arwyn Owen

**Apologies:** Jacquie Hui (C), Kathy Ross (C), Michael McKeown (M), Julie Lightstone (M)

Quorum met: 4 Committee

### **Minutes Approval & Matters Arising**

Minutes of the May CCRG meeting – approved

### **Financial**

Stephen reported an account balance of \$648.93 after payment of domain registration and annual fee, a total of \$236.67.

### **General Business**

#### 1. *TRANSPORT/CRL*

- After various follow up conversations, Noelene is optimistic that the Linear Park will proceed as envisaged by the City Centre Master Plan. It is hoped that the AT midtown bus route decision will support this. The suggestion was made that we emphasise “pedestrian-friendly” in all submissions.
- ACCAB CRL sub-group reports lower Albert Street design agreement between ACCAB and CRL. This simplified design, bus bays exist but might be gone later, will now be submitted to Council Planning Committee. Cost expected to be \$18m for Quay Street-to-Mayoral Drive area. This may leave \$2m for other projects.
- Quay Street Cycle Route submissions are due by 18 June. Much negative discussion centered on proposed removal of 14 *Pohutukawa*, although the plan mentions reinstatement of some trees. Noelene and Tim will write about trees not being sacrificed. There are 5-6 lanes currently dedicated to vehicles and that is clearly where the space should be taken from, to re-balance the needs of all modes, including bikes and pedestrians.

#### 2. *PARKS, COMMUNITY & LIFESTYLE*

- Albert Park security lighting upgrades are proceeding, seeking to balance security against too much light.
- Library works time frame has been extended, and our bookings for 4 July, 8 August and 5 September have been cancelled. Noelene has offered Level 4, Cathedral House, 48 Wyndham Street, for these meetings.
- Homelessness: An extended discussion on the subject took place as the last item of the meeting, including:
  1. Noelene read the draft CCRG submission to the WLB as well as parts of relevant bylaws. She was urged to support CCRG position favouring temporary emergency shelter.
  2. Locations for and problems of providing lockers for homeless, may be a facility near the Auckland City Mission.

3. Shower facilities needed.
4. Winter shelter: no apparent progress on emergency shelter; no new news on tiny homes; Housing First has housed a few (5 or 6?) more people.
5. Sanitation & vandalism issues with buildings near Central Library
6. Council refused input to its closed street-sleeper subgroup meeting.
7. Community fridge popular and needs more volunteer cleaners and gatherers.
8. Possibilities for individual actions and/or public meeting

### 3. ENVIRONMENTAL MANAGEMENT & REGULATION

- Alcohol: David will attend the next Quarterly Taskforce on Alcohol and Community Safety. He will check whether their Minutes can come to CCRG.
- Sound levels in Aotea Square: Noelene asked to defer to next meeting. She will write to Council to ask how they developed their policy.
- Public Nuisance and Safety Bylaw review: CCRG has made a submission using the Council website, and asked to speak at public hearing. Information has been received from Council regarding certification requirements of “chuggers” (charity muggers -see attached).

### 4. AUCKLAND DEVELOPMENT

- POAL: AAL – No Ports of Auckland Community Reference Group meeting since April CCRG meeting.
- Inner city/metro schools: St. Paul’s in Ponsonby proposed to be taken utilized. Develop our position, if any.
- Proposed hotel on Market Place: Discussion as to CCRG position on this as it is proposed to exceed height and bulk measurements permitted in the Unitary Plan. Noelene will write something in the next 3-4 months with input from Audrey. No Resource Consent application has been made so far. Note: Any application to exceed the current height allowances would require a resource consent. As has been policy for many years, CCRG would expect and advocate for this to be publicly notified – allowing for local residents’ and CCRG submissions.
- Wakefield Observation Deck (#56 Wakefield St): Still open and still threatened. We are encouraged to visit the deck, open 7a.m to 7p.m. weekdays. Mik says Splice is preparing a list of city centre public spaces required of developers. Mik had found and was investigating a hitherto overlooked bonus floor space park at 55 Nelson St.
- Arwyn Owen expressed concern about the proposed use of the triangular public space next to the central library for lockers for homeless, as they have some difficult issues with the homeless, being just across the road from the library.

### 5. ECONOMIC & CULTURAL

- Mik will write short piece about CCRG for submitting for inclusion in the Council city centre newsletter.
- Heritage Festival: Audrey reports the CCRG event “Hosting The Coast-to-Coast” has been accepted. The walk begins at 10a.m. at the Ferry Building on the first of October.

### 6. GOVERNANCE & SUPPORT

- ACCAB: Highly erroneous Media report regarding Myers Park entrance development. Via our seats on ACCAB, this has been passed on to Council Media offices for follow-up.
- CCRG Candidates Meeting: The favoured date for the CCRG event is Wednesday, 6 September. Nominations close 29 August for the election on 23 September. Luke

Diggins, program coordinator for Ellen Melville Centre, confirmed our booking for 6 September. (EMC is set to open on 11 August.) Noelene will draft a letter to send to candidates from major parties contending for Auckland Central. One question agreed on was each candidate's position as to the necessity of temporary shelters for the homeless. Adam to circulate information and questions from previous Candidates Meetings.

- Local Board Funding grant application for \$1138 to support CCRG promotion. Decision by WLB to be made by mid-June.
- CCRG promotion:
  1. Noelene reported that the Body Corp Managers Group has a link to our website on theirs.
  2. We have website, Facebook and Neighbourly presence. A reminder to all Facebook users that more "likes" and 'shares' greatly improves the page's 'reach'
  3. Adam and Noelene presented flyers and business cards just printed.
  4. On the occasion of the 40<sup>th</sup> issue of the CCRG e-news, Audrey was enthusiastically thanked for producing the last 36 issues.

Included by attachment to these minutes:

--Information on "Chuggers," Max Wilde, Manager Bylaws and Compliance, Auckland Council, 31 May 2017

--City Centre Residents Group – Homelessness Update for June 2017 CCRG meeting, Amy Donovan, Auckland Council, 4 April 2017

--Existing Night shelters in New Zealand

Meeting closed at 7:50.

**Next:**

CCRG Meeting: 6 pm Tuesday 4 July 2017

ACCAB Meeting: 3 pm Wednesday 28 June 2017 – Level 26, 135 Albert St.

CCRG Community E-News No. 41 September 2017, pub & e-distributed 7 & 8 September; subs to editor d/line 1 September 2017.

From: **Max Wilde** <[Max.Wilde@aucklandcouncil.govt.nz](mailto:Max.Wilde@aucklandcouncil.govt.nz)>

Date: 31 May 2017 at 09:51

Subject: Information on "Chuggers"

To: "[ak.cbd.rag@gmail.com](mailto:ak.cbd.rag@gmail.com)" <[ak.cbd.rag@gmail.com](mailto:ak.cbd.rag@gmail.com)>

Cc: Barry Potter <[barry.potter@aucklandcouncil.govt.nz](mailto:barry.potter@aucklandcouncil.govt.nz)>, Grant Barnes <[Grant.Barnes@aucklandcouncil.govt.nz](mailto:Grant.Barnes@aucklandcouncil.govt.nz)>

Hello Adam Parkinson

I've been asked to reply to you on the issue that you have raised in relation to "Chuggers"

People/organisations collecting for charity require a license under the Councils Trading and Events in Public Places (TEPP) Bylaw.

The activity however is represented and well regulated by the Public Fundraising Regulatory Association (PFRA). People/Organisations wanting to apply for a TEPP license apply to the PFRA who then coordinate that fund-raising activity with other fund-raising activities (sites/locations/times) and apply to Council for the license. The PFRA have their own code of conduct and regulate the collectors, including using suspensions and fines where there are confirmed breaches of their code of conduct.

The PFRA have their own website and if you have any concerns/complaints in relation to fundraisers you can lodge a complaint on the website. [www.pfra.org.nz](http://www.pfra.org.nz)

The Council does not charge a fee for a TEPP Bylaw fundraising license.

Should you have any further queries in relation to this matter please feel free to contact me.

Regards

Max Wilde  
Manager Bylaws and Compliance  
Licensing and Compliance Services.

Correspondance update: Homelessness

From: Amy Donovan [mailto:Amy.Donovan@aucklandcouncil.govt.nz]

Sent: Tuesday, 4 April 2017 3:57 p.m.

To: Adam Parkinson (ak.cbd.rag@gmail.com)

Subject: City Centre Residents Group – Homelessness Update for June 2017 CCRG meeting  
Hi Adam,

Please accept my apologies for tonight, we had anticipated being in a position where we could provide a more thorough update with details on a location for the storage lockers to discuss with you and get your feedback.

Given that we aren't in this position, please see a written update below for you to please share with the group.

- We attended a workshop with the Waitemata Local Board workshop in early March to discuss the public amenities initiative and the storage lockers pilot. The board provided general support the public amenities working group's work to enhance public amenities in the city centre and supported the storage locker pilot proposal concept as a trial of a storage locker project in the city centre. Noting that the board does not currently have budget available and would like further information and discussion regarding potential sites for the pilot.

- Work by council staff is ongoing to determine a suitable location, and we will inform the CCRG once a site has been finalised, along with the engagement approach once a site or sites are identified.

- We have had meetings with ACM to discuss potential operating models for the lockers. Regarding shower provision we understand that the Waitemata Local Board and relevant staff will be meeting to discuss the shower provision at the domain. We are also continuing conversations with colleagues across council regarding shower provision.

Regarding a wider update:

Housing First

As you mentioned, a new initiative in Auckland called Housing First was launched on the 23 March by the Ministry of Social Development (MSD) and Auckland Council. Central Government funding of \$3.75 million and Auckland Council funding of \$1 million has been provided to a collective of five community social housing providers, Affinity Services, Auckland City Mission, Lifewise, LinkPeople and VisionWest, to operate as 'Housing First Auckland'. The new entity will work over the next two years to deliver Housing First services in Auckland. The initiative aims to support 472 chronically homeless people into permanent accommodation and sustain their tenancy.

The priority of the Housing First Auckland pilot is to quickly move people into appropriate housing and then immediately provide wrap-around services to support both tenancy sustainment and health and wellbeing. The initiative recognises that it is easier for people to address issues such as mental health and substance use, once they are housed. The services will be accessing a mix of Housing New Zealand stock, community housing stock and private rental accommodation.

The Housing First approach was discussed at an Auckland Conversations event on Thursday 23 March which was well attended by over 500 Aucklanders. The Mayor opened the event with an overview of the joint council and MSD pilot programme. You can view the event online at [www.conversations.aucklandcouncil.govt.nz](http://www.conversations.aucklandcouncil.govt.nz). You can also find more information on Housing First on the Lifewise website <https://www.lifewise.org.nz/about-us/housing-first/>

Reviewing role of council in relation to homelessness

Due to the increasing levels of homelessness that they city is facing, policy work is currently taking place to identify council's role in homelessness by the Community and Social Policy team. This work will clarify council's role and strengthen our approach to addressing this complex issue. A report is scheduled to go to the Environment and Community Committee in May for consideration.

Auckland Plan consultation

Additionally, Auckland Plan consultation on homelessness will be taking place in March so please encourage people/organisations in your board area to participate:  
<http://shapeauckland.co.nz/consultations/annual-budget-20172018>

Again, please accept our apologies and we will be in touch again when we have a further update to provide.

Many thanks,  
Amy

Amy Donovan | Specialist Advisor  
Community Empowerment Unit  
Arts, Communities and Events  
Mobile 021 837 495  
Auckland Council, Level 6, Bledisloe House, 24 Wellesley Street, Auckland 1010  
Visit our website: [www.aucklandcouncil.govt.nz](http://www.aucklandcouncil.govt.nz)

## **Existing Night shelters in New Zealand**

(excerpt of report by Brendan Mengel; details about the Dunedin night shelter were provided by David Brown, Chairman Dunedin Night Shelter Trust)

### **Hamilton**

Established 1999. Two facilities, 21 beds for men, 10 beds for women.

Year ending 2015. 7600 bed nights 200 guests.

Hamilton model has 2 part time staff manager and assistant, approx. 30 hours per week for both staff

Volunteer staff that help out in return for accommodation. Some stay for night, some a month, some three years.

Operating budget of approximately \$200k per annum or \$6.45k per bed. \$20k rent included in expenses.

In addition to operating expenses \$38k in loan and interest payments.

2015 Grant income \$90k

### **Tauranga**

Tauranga Moana Night shelter Trust was legally incorporated in April 2010 and registered with the Charities Commission in June 2010.

The trustees are representatives of a range of agencies that interact with the homeless and include the NZ Police, Tauranga Safe City, and Bay of Plenty District Health Board, St Peter's Church, Elim Church, Ngai Te Rangi Iwi, and consumer advocates.

Cater for approximately 20 homeless people per night

Employ one full-time Service Manager

Staffed at night by an on-site night manager

\$110k annual operating expenses. Annual cost per bed \$5.5k No rent or loan repayments

2015 Grant Income \$392k

### **Wellington**

48 Bed facility

Provides three levels of support for homeless men in Wellington:

- stage 1: dormitory style accommodation
- stage 2: hostel room accommodation
- stage 3: community support

#### **Stage 1: dormitory (\$10/night)**

Dormitory services include a bed for the night, shower facilities, clothes washed, cup of tea. Occasionally some light food is donated and made available.

Provide a first point of contact for clients (men) often in crisis situations. Ideally giving the recipient a good night's rest and a chance to start the self-care process again.

Service charge is waived if the client has no verifiable form of income.

#### **Stage 2: hostel (\$130/week)**

Hostel services provide a single room, and experience of semi-independent living with shared facilities.

Hostel services include wraparound social service work interventions which start to support the clients in addressing issues around why they are homeless, and to help them rebuild life skills in preparation for moving back into the housing market.

This service is supported in particular by the placement of in-house social worker, who works in conjunction with other support agencies.

### **Stage 3: community support**

The Night shelter provides temporary accommodation but also wants to support homeless people to be able to improve their health and wellbeing and gain permanent housing.

The Night shelter collaborates with other groups working with homeless people and assists residents to maintain tenancies once they have moved into independent accommodation through follow-up visits and ongoing support to ensure changes made and connections to other support agencies are permanent. Sometimes we have former residents return to simply catch-up and let us know how they are going.

The shelter currently has four fulltime employees and five part-time staff.

The men-only shelter can house 48 residents but normally has between 30 and 35 overnight. Accommodation is available between 5.30pm and 7am.

Men who stay the night in a shared dormitory are charged \$10 per night. Short to mid-term stayers are charged \$130 per week and stay in a hostel.

The Wellington Night Shelter is governed by a Board of Trustees made of representatives from:

- Catholic Social Services
- Presbyterian Support Services
- Downtown Community Ministry
- Salvation Army
- St. Vincent de Paul
- Wesley Community Action

\$470k operating budget or \$9800 a bed.

\$318k salaries 4 FT 5 PT

\$37k charitable trust donations

\$107k local and central government grants

### **Christchurch**

Men's night shelter. Provides a dinner and breakfast.

Washing machines, washing powder, showers, toilets available. Clean linen. Can provide clothing. All services free of charge. Supper is also provided for non-residents along with shower facilities.

30 beds

### **Salvation Army Addington**



Night shelter and longer-term accommodation must be between 18-65 years of age open 24 hours seven days a week

**Christchurch City Mission Women's night shelter**

Seven beds

Dinner and breakfast included open 7 days 5pm-830am must be 17 years or over

Three main bedrooms, with seven beds. 5pm and 8.30am.

Shelter director Catherine Williamson

YWCA Accommodation Unit -Women with children or without children males must not be over the age of 12

**Nelson**

\$23k operating expenses

Six beds

**Dunedin**

Dunedin Night Shelter Trust established in 2004 with Night shelter opening in 2006. Free emergency accommodation to anyone in need. Open 7pm to 8am seven days a week

In 2012 the Trust expanded its services with the introduction of the Phoenix Lodge transitional housing programme, based in a separate building on the same site as the Night Shelter.

Provides dinner, breakfast and a bed.

Facilities include: Laundry facilities and assistance with finding accommodation and ensuring they are receiving appropriate benefits.

Maximum of five-night stay with discretion depending on individual circumstances.

All funds for operational expenses come from grants and donations.

Food donated by various local organisations and community groups.

The Trust receives support from Dunedin City Council, the Lotteries Commission, the Southern Trust, the Bendigo Valley Foundation, the New Zealand Community Trust, United Way NZ, and the Lion Foundation.

One paid employee - house supervisor.

All other roles are undertaken on a voluntary basis.

Number of beds?

Operating expenses \$116k includes \$18k of rent

Our facility happened because a small group got together, but the needs in Dunedin are relatively light compared to Auckland. Costs too will be cheaper.

We began to meet as a small group in late 2003, we had a public meeting to further assess need and interest, then formed a Trust out of that. We at first took turns carrying a cell phone and funded clients into backpackers but eventually the backpackers pulled out of that agreement.

We then rented premises and used volunteers to supervise. We found that we burnt out volunteers and there was lack of consistency. We then went to hire staff for the week days with volunteers over the weekend. We then hired people to supervise. We pay fairly low wage, but we pay that for the whole period they are then, even though they are asleep

most of the hours. Currently for our night shelter operation we have three staff. Last year our wages bill came to \$122,883.27. (Around \$2,500 employment costs a week.)

We got tipped out of three premises as the landlords wanted to sell or in fact live in them. We found an ideal premise with two buildings, so we rented it with the intention of raising the \$600,000 to buy it. It took us about three years (the landlord was very patient) and was a very difficult process, especially getting the ball rolling. The last year, or few months was nothing short of miraculous as the Dunedin community and the Community Newspaper took up our cause. We purchased our buildings in October last year. Dunedin Trusts, families and individuals, service groups, schools, choirs, businesses, university students were simply fantastic. Owning has meant our costs have come down. Our rental costs and house price cost would be irrelevant for the Auckland scene.

We have two buildings... one is a five bedroom house which is the Night Shelter. We have 12 beds, currently with one room that is lockable for women. Our second building which has 7 bedrooms we use as transitional housing for guys fresh out of prison. We work with Prisoners aid and ideally the guys get 3 months in a drug and alcohol free environment. It is called Phoenix Lodge. They pay rent and cook their own meals. This assists our income.

I think it is important for a society or a city to have emergency accommodation for those needing it. It is a constant battle applying for funds from trusts etc. We had one time when we were running out, but again the people of Dunedin came fronted up. We have a "Friends of the Night Shelter" scheme where people donate a small amount by automatic payments. Our theory is that if we had a whole lot of people each giving a little it would work. It is gaining in popularity. The Dunedin City Council gives us about 12,000 - 15,000 a year.