

From Auckland Transport

3 March 2018

We recently sought feedback on Auckland Transport's proposal to install ten car share parking spaces around Central Auckland. Please find below a summary of the feedback we received and the outcome of consultation.

Feedback results

The proposal received mixed feedback with some concerns raised by respondents. After reviewing this feedback and all other supporting evidence, the proposal will proceed without changes to the next stage of detailed planning.

General feedback

- **Concern that car share programs overseas have run into issues.**

Auckland Transport meets with the current provider on a regular basis to discuss operational issues; we are confident that any prospective issues can be resolved at these meetings.

- **Suggestion that public parking city-wide should be free.**

This request is outside of the scope of this project. The Auckland Parking Strategy provides guidance on how Auckland Transport looks to manage street parking. This can be found at <https://at.govt.nz/about-us/transport-plans-strategies/parking-strategy/>.

- **Concern that acceptable methods of payment will change for public parking spaces with the new proposal.**

This proposal will have no impact on how customers can choose to pay for on-street parking whether through AT Park, cash or card.

- **Concern that enforcement of car share parking would be prohibitive.**

Auckland Transport enforces shared vehicle spaces as a normal part of its compliance patrols.

- **Concern over the limited availability of public parking in Central Auckland.**

There are many different types of visitors to residents of Central Auckland apartments and in all cases, parking is provided on a first-come, first-served basis. Should there be a particular need for parking close to an individual location we would recommend that this be provided by the building.

- **Request to provide more public parking in the city centre.**

The supply of on-street parking is limited by both available space and also by the delivery of alternative public transport. It is unlikely that the supply of on-street parking will increase and that any increases would be in car park buildings.

- **Request to implement time restrictions on the proposed Car Share spaces, and for Auckland Transport to more frequently patrol and enforce these restrictions.**

Applying a time limit to the shared vehicle parking space would be inappropriate as it is not possible to determine how long the vehicle might remain parked when not in use.

- **Request to introduce electric cars for the Car Share program and to provide charging stations at each car share space.**

Auckland Transport is looking to provide more charging stations within our own car park buildings. However, types of vehicles utilised by the Car Share program are determined by the provider.

- **Concern over the removal of on-street public parking to allow space for Car Share parking.**

We feel that the proposal to create these shared vehicle parking spaces will have a less than minor impact on the availability of general on-street parking within the city. The scheme also offers an important alternative transport option.

- **Request to relocate car share spaces to a paid Wilson parking structure.**

Wilson car parks are a private company, we cannot suggest that they provide parking for a particular need.

- **Request to install additional car share spaces throughout Auckland.**

Proposals for shared vehicle locations are generated from discussions with the provider which is based on demand.

- **Requests additional works include:**

- Request to install an additional car share space on Ash Street in Avondale.
- Request to install an additional car share space on Karangahape Road.
- Request to install a bike rack.

- o **Suggestion to further enforce parking restrictions.** If you notice an issue, please [forward complaints to Auckland Transport](#) to investigate.

Although these requests are out of scope for this proposal, which focuses on installation of car share spaces on Chancery, Federal, Lorne, and Wyndham Streets in Central Auckland, we can suggest these locations to the current provider. If you would like your request to be considered by AT for future development works, please fill in a feedback form or report a problem to be fixed at <https://at.govt.nz/about-us/contact-us/>.

Anzac Avenue – Specific Feedback

- **Concern over the limited availability of public parking on Anzac Avenue.**

The parking on Anzac Street is general parking for all customers. On-street parking is not provided for residents and it is the responsibility of the owner of the vehicle to ensure that they have sufficient parking to meet their needs.

- **Request to install only one car share space on Anzac Avenue, rather than two.**

There are locations where demand indicates that a second shared vehicle space would be of benefit. We meet with the shared vehicle provider on a regular basis and monitor demand to ensure that there is effective use of the parking space.

Chancery Street – Specific Feedback

- **Concern that removal of public parking will negatively impact businesses in the Chancery Street area.**

The proposal will remove 2 on-street parking spaces from those available for general parking. There are a number of options for on- and off-street parking available in the vicinity that should be able to accommodate customers to Chancery Street businesses.

- **Request to move proposed car share spaces in front of office buildings or to similar areas that do not rely as heavily on foot traffic.**

The proposed spaces have been generated with discussions from City Hop who know where demand is the highest. Auckland Transport will however pass on your comments to City Hop so that they can consider office locations in the future.

Federal Street – Specific Feedback

- **Concern that removal of parking will encourage drivers to illegally double park, contributing to congestion along Federal Street.**

The removal of parking or a change in parking restrictions is not an excuse to park illegally. This is enforceable. Please contact AT enforcement on 355 3553 should you observe double parking in the future.

Tapora Street – Specific Feedback

- **Concern over the limited availability of public parking for guests and visitors near the Adina Hotel.**

We feel that there are sufficient parking options within car park buildings close to this location that offer suitable alternatives.

Wakefield Street – Specific Feedback

- **Request to maintain current parking restrictions on Wakefield, as the proposal will limit parking availability for residents.**

It is not possible for Auckland Transport to accommodate all requests for on-street parking restrictions. Instead, we try to provide a balance of parking restrictions which meets the widest possible range of customers.

Next Steps

We expect to introduce this work between July 2018 and June 2019, subject to further changes in design or funding issues. Contractors will issue 48-hour notices to all affected residents prior to construction work.